AMENDMENTS TO THE CLAIMS

The following listing of claims replaces all prior versions, and listings, of claims in the application:

1. (Currently amended) A computer-implemented method of managing occupants of a building during an emergency event, the method comprising:

obtaining building information for a plurality of areas of the building, wherein the plurality of areas include at least one floor and at least one area of the at least one floor;

obtaining occupant information for an occupant of the building, wherein the occupant information includes a name of the occupant and contact information for the occupant;

obtaining a location within the building for the occupant;

associating the occupant information for an occupant located at one of the plurality of areas of the building with the corresponding building information that corresponds to the location;

obtaining contact information for the occupant using the building information; contacting the occupant using the occupant information during the emergency event; and obtaining a status of the occupant.

2. (Original) The method of claim 1, wherein the obtaining building information step includes obtaining a hierarchical representation of the building, wherein the hierarchical representation includes:

a floor node for each floor in the building; and

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at least one floor area node for at least one area of each floor in the building, wherein the occupant information is associated with the at least one floor area node.

- 3. (Original) The method of claim 2, wherein the occupant information includes:
 - a user node for the occupant; and

at least one device node comprising device information for a device associated with the occupant.

- 4. (Original) The method of claim 1, further comprising directing assistance to the occupant based on the status of the occupant.
- 5. (Original) The method of claim 1, further comprising providing an instruction to the occupant.
- 6. (Original) The method of claim 5, wherein the providing instructions step includes: determining an exit route for the occupant; and communicating the exit route to the occupant.
- 7. (Original) The method of claim 1, further comprising generating a summary of the statuses of a plurality of occupants.

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8. (Currently amended) A <u>computer-implemented</u> method of managing occupants of a physical area, the method comprising:

obtaining a plan for the physical area;

generating a hierarchical representation of the physical area based on the plan, wherein the hierarchical representation includes a plurality of area nodes;

obtaining occupant information for an occupant of the physical area; and associating the occupant information with an area node in the hierarchical representation.

- 9. (Original) The method of claim 8, wherein the physical area includes a building.
- 10. (Original) The method of claim 9, wherein the generating step includes:

creating a building node for the building;

identifying at least one floor in the building using the plan;

creating a floor node for each of the identified at least one floors;

adding each floor node as a child node of the building node;

identifying at least one floor area of the at least one floor using the plan;

creating a floor area node for each of the identified at least one floor areas; and

adding each floor area node as a child node of the floor node for the corresponding floor.

11. (Original) The method of claim 10, further comprising linking each area node to a corresponding area of the plan.

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- 12. (Original) The method of claim 10, wherein the associating step includes:
 obtaining an office location for the occupant;
 identifying an area node that corresponds to the office location; and
 associating the occupant information with the area node.
- 13. (Original) The method of claim 10, wherein at least one area node includes contact information for contacting an occupant of the area.
- 14. (Original) The method of claim 8, wherein the occupant information includes contact information for contacting the occupant.
- 15. (Original) The method of claim 14, wherein the contact information includes at least one of: handheld device information, mobile telephone information, home telephone information, and pager information.
- 16. (Original) The method of claim 8, further comprising:
 detecting an emergency event; and
 communicating with the occupant using the hierarchical representation.
- 17. (Original) The method of claim 16, further comprising obtaining a status of the occupant.

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- 18. (Original) A system for managing occupants of a physical area, the system comprising: means for obtaining a plan for the physical area; means for generating a hierarchical representation of the physical area based on the plan; means for obtaining occupant information for an occupant of the physical area; and means for associating the occupant information with an area node in the hierarchical representation.
- 19. (Original) The system of claim 18, further comprising means for communicating with the occupant during an emergency event.
- 20. (Original) The system of claim 18, further comprising means for providing directions to the occupant using the hierarchical representation.
- 21. (Original) The system of claim 20, wherein the directions comprise directions from a first location to a second location in a building.

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22. (Original) A computer program product comprising a computer useable medium having computer readable program code embodied therein for managing occupants of a physical area, the program product comprising:

program code configured to obtain a plan for the physical area;

program code configured to generate a hierarchical representation of the physical area based on the plan;

program code configured to obtain occupant information for an occupant of the physical area; and

program code configured to associate the occupant information with an area node in the hierarchical representation.